

Electricity Facts Label (EFL)
U.S. Retailers LLC dba Cirro Energy
Simple Bill Credit 24
AEP Texas North service area
Date: 09/08/2024

Electricity price

| | | | |
|------------------------|---------|----------|----------|
| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
| Average price per kWh: | 26.4 ¢ | 15.9 ¢ | 20.6 ¢ |

The price you pay each month consists of the Base Charge, Energy Charge, Usage Credit and TDSP Pass-Through Charges in effect for your monthly billing cycle. A Usage Credit of \$100.00 will be included for each billing cycle when your usage on this plan is above or equal to 1,000 kWh. There is no Usage Credit for a billing cycle when usage on this plan is below 1,000 kWh.

Base Charge: \$0.00 per billing cycle
Usage Credit: \$100.00 per billing cycle when usage is >=1,000 kWh
Energy Charge: 19.9346¢ per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TDSP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

This price disclosure is an example based on average prices - your electricity service will vary according to your usage. The price you pay each month will consist of the Usage Credit, Energy Charge, and TDSP Pass-Through Charges. A Usage Credit of \$100.00 will be included for each billing cycle when your usage on this plan is above or equal to 1,000 kWh. There is no Usage Credit for a billing cycle when usage on this plan is below 1,000 kWh.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

| | |
|--|---|
| Type of Product | Fixed Rate |
| Contract Term | 24 months |
| Do I have a termination fee or any fees associated with terminating service? | Yes. \$295. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved. |
| Can my price change during the contract period? | Yes |
| If my price can change, how will it change and by how much? | Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control. |
| What other fees may I be charged? | For other non-recurring fees which may be charged that are not included in the average price above, please see the following sections of your Terms of Service: Pricing and Billing, Payment and Payment Arrangements. |
| Is this a pre-pay or pay in advance product? | No |
| Does REP purchase excess distributed renewable generation? | No |
| Renewable Content | This product is 24% renewable. |
| What is the Statewide average for renewable content? | The statewide average for renewable content is 33%. |

U.S. Retailers LLC dba Cirro Energy

Mailing Address: PO Box 2229 Houston, TX 77252-2229

Website: www.cirroenergy.com Email: service@cirroenergy.com

Customer Service: 1.800.MY.CIRRO (1.800.692.4776)

For Sales and Service: 7 days a week, 7 a.m. to 10 p.m. CST

PUCT Certificate Number #10177