## **Electricity Facts Label (EFL)**

## U.S. Retailers LLC dba Cirro Energy Simple Bill Credit 2000 kWh 24

## AEP Texas North service area Date: 02/04/2025

| Date: 02/04/2025     |   |  |   |  |
|----------------------|---|--|---|--|
|                      | Average monthly use:  | 500 kWh  | 1000 kWh  | 2000 kWh   |
|                      | Average price per kWh:  | 22.9 ¢   | 22.6 ¢  | 14.9 ¢   |
|                      | The price you pay each month consists of the Base Charge, Energy Charge, Usage Credit and TDSP Pass-Through Charges in effect for your monthly billing cycle. A Usage Credit of \$150.00 will be included for each billing cycle when your usage on this plan is above or equal to 2,000 kWh. There is no Usage Credit for a billing cycle when usage on this plan is below 2,000 kWh.  |  |   |  |
| Electricity<br>price | Base  | e Charge: \$0.00   | per billing cycle   |  |
|                      | Usag  | ge Credit: \$150.0   | \$150.00 per billing cycle when usage is >=2,000 kWh                              |  |
|                      | Energy  | Charge: 16.409   | 7¢ per kWh  |  |
|                      | Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TDSP without mark-up and may include an Income Tax Refund Rider (ITR). The ITR refund amount varies based on usage.  For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.  This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage and Digital Discount. The price you pay each month will consist of the Base Charge, Energy Charge, Digital Discount, and AEP Texas North Delivery Charges. |  |   |  |
| Other Key            |   |  |   |  |
| Terms and            |   |  |   |  |
| questions            | See Terms of Service statement for full listing of fees, deposit policy, and other terms.   |  |   |  |
|                      | Type of Product   | Fixed F  | ate   |  |
|                      | Contract Term   | 24 mon   |   |  |
| Disclosure<br>Chart  | Do I have a termination fee or any fe associated with terminating service?  | es and pro<br>may be                                       |   | ply if the customer moves,<br>ess and other evidence that<br>the customer moved.   |
|                      | Can my price change during the cont period?   | ract Yes   |   |  |
|                      | If my price can change, how will it cand by how much?   | Your properties of TDSP of Texas of to loads hange laws or | harges, changes to the E<br>r Texas Regional Entity<br>, or changes resulting for | reflect actual changes in Electric Reliability Council of administrative fees charged rom federal, state or local mpose new or modified fees ur control. |
|                      | What other fees may I be charged?   | not incl<br>followi  | uded in the average pric  | ns of Service: Pricing and   |
|                      | Is this a pre-pay or pay in advance pr  | oduct? No  |   |  |
|                      | Does REP purchase excess distribute renewable generation?   | No No  | No  |  |
| 1                    | Renewable Content   |  | oduct is 24% renewable.   |  |

| T  |   |  |  |  |
|--|---|--|--|--|
| What is the Statewide average for renewable content?                               | The statewide average for renewable content is 33%.   |  |  |  |
| Website: www.cirroenergy.com Email: ser<br>Customer Service: 1.800.MY.CIRRO (1.800 | Mailing Address: PO Box 2229 Houston, TX 77252-2229 Website: www.cirroenergy.com Email: service@cirroenergy.com Customer Service: 1.800.MY.CIRRO (1.800.692.4776) For Sales and Service: 7 days a week, 7 a.m. to 10 p.m. CST |  |  |  |